

**Professional Carpet Service**  
4608 North Park Avenue  
Chevy Chase, Maryland 20815-9802  
Tel. 301-657-2214 / Fax 301-657-0820  
Email: profcarpet@verizon.net



**HELLO GSA...**



**“Full service floor covering solutions ranging from existing removal and new floor covering sales, installation and maintenance.” “Without competition”**

We have 300+ service prices to accomplish “FULL SERVICE” to the above statement; you have 3 service prices. The other three hundred+ “without competition” service items are an invitation to be billed at any price without limits blessed by the GSA contract number. This is extremely damaging and misleading. It is not tax payer acceptable.

The extensive service items required for full service is in carpet language too cumbersome for any non-carpet person to handle. The only option is to bid all per person/hour, including the service material (glue, tackless strip, flash patch, metal/vinyl door strip, etc.) All the agency has to do is be sure the crew is on their knees from the time of arrival to departure.

On the subject of who is responsible for collecting the overpayments, I may be wrong, but I think GAO determined GSA; not the agencies, and that was the end of the GSA service contracts. GSA did not agree, or could not cope.

